

# WARRIOR CASH

## *Re-Activating Your- Warrior Card*

Students have the ability to re-activate an old Warrior Card that was previously active under the student's account. Typically, students receive a new Warrior Card after their previous card has been lost or misplaced. If a student finds the old Warrior Card that was previously linked to their account, students have the option to re-activate their old card at no charge to them. The old card would have to be re-activated by calling the Warrior Cash card service center. See instructions below.

### **Re-Activation Instructions**

1. Visit **www.warriorcard.com**; click on "Contact Us"
2. On the "Contact Us" page you will find our customer service number listed (1-866-575-7826)

### **Re-Activating your Warrior Card Process:**

3. Please call our customer service number between 7 am-3pm PST
  4. The following information will be needed to re-activate your old card:
    - a. Student ID Number
    - b. Confirmation of student birthdate
    - c. 16 Digit Card Number must be read off by student in entirety
    - d. Student must identify the 3 digit security code located on the back of the card
  5. Card number will be verified by customer service representative
  6. Once verified, the representative will re-activate the card on the account
  7. After the card is re-activated, this is the **ONLY** active card on the account
- Congratulations! You have successfully re-activated your Warrior Card!

If you have any questions, please contact the Warrior Card Service Center at **1-866-575-7826**, Monday through Friday between 7 a.m. and 3 p.m. PST or via email at **mycard@warriorcard.com**.